

***POLICE***



***CHARLOTTE-MECKLENBURG***

**CHARLOTTE-MECKLENBURG  
POLICE DEPARTMENT  
CITIZENS' GUIDE**

**2016 Edition  
February, 2016**

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## **IMPORTANT PHONE NUMBERS**

### **City of Charlotte**

City of Charlotte Housing Authority..... 704-336-5183  
City CATS Bus and Transit Information..... 704-336-7433  
City Community Relations ..... 704-336-2424  
City Manager/ Mayor's Office..... 704-336-2241  
City Code Enforcement ..... Call 311

Housing, graffiti, zoning, non-residential building code, health & sanitation, signage violations that occur M-F 8am-5pm (violations that occur at night and on the weekends are forwarded to CMPD by Code Enforcement/311)

Charlotte-Mecklenburg Zoning Administration ..... 704-353-1132

Charlotte Department of Transportation (CDOT)..... 704-336-4119 or 311  
Traffic management, parades and road races, pothole repair, right-of-way hazards, speed humps, bicycle program, block closings, road signs, beer and wine permits, school zones, high accident locations, street lights, urban street design, pedestrian program, wheel locks and towing

**PARK IT** ..... 704-375-3177, FAX..704-375-5392

Onstreet parking, metered parking spaces

City Community & Commerce Division..... Call 311

Business corridor & neighborhood revitalization, quality of life, energy resources, development and training

City Housing Services..... Call 311

Affordable housing, rehabilitation, homeowner assistance, emergency housing, homeless assistance

City Solid Waste Services..... 704-336-4304

collection of: bulky items, garbage, recycling and yard waste, dead animal collection

Mecklenburg County Solid Waste Services ..... 704-336-7600

Charlotte Planning Commission..... 704-336-2672

Annexation, public improvements, flood plains and watershed, land use, neighborhood organization, rezoning, transportation planning, urban design and development

City Small Business INClusion ..... 704-336-3380

Contracting opportunities, certification and seminars, corridor revitalization

Charlotte-Mecklenburg Storm Water Services..... 704-336-RAIN (7246)

Inspection for drainage problems, resolution of flooding problems, cleaning and repairing drainpipes, catch basins and culverts, repairing sinkholes, mapping and managing development of floodplains, preserving natural stream channels and floodplain function

Charlotte Water – Water and Sewer ..... 704-336-7600

Conservation and management, water treatment facilities, laboratory services and testing

Dispute Settlement Program..... 704-336-2903

Mediation for: Landlord / Tenant relations; Truancy, Self-referral, Magistrate complaints

### **Mecklenburg County**

ABC Board.....3333 N. Tryon Street...704-731-5900.....fax. 704-333-6313

Board of Elections..... 704-336-2133

MEDIC – Reception..... 704-943-6000

Parks and Recreation..... 704-336-3854

Public Library ..... 704-416-0101

Register of Deeds.....704-336-2443

<b><u>General Court Information</u></b> .....	704 686-0400
Clerk of Superior Court Office Administration .....	704 686-0100
Juvenile Court .....	704-686-0620
Jury Service .....	704 686-0195
Civil Small Claims .....	704 686-0520
Small Claims Filing Information .....	704 686-0560
Traffic Citations/Criminal Court.....	704 686-0600
Family Court.....	704-686-0200
Court Case Flow Management.....	704-686-0185
<b><u>District Attorney's Office</u></b> .....	704-686-0700
<b><u>Sheriff's Office</u></b> .....	704 336-8100
Public Information Office .....	980-314-5170
<b><u>Charlotte Fire Department</u></b> Headquarters.....	704-336-4174
Fire Prevention.....	704-336-2101
Media and Public Affairs Office.....	704-336-2094
Recruiting .....	704-336-2979
Or email <a href="mailto:cfcrecruitment@charlottenc.gov">cfcrecruitment@charlottenc.gov</a>	
<b><u>Domestic Violence and Victim Assistance</u></b>	
Safe Alliance (victim compensation, rape crisis & DV counseling).....	704-332-9034
NC SAVAN / VINE (victim notification of arrestee's release).....	1-877-627-2826
Domestic Violence Victim Hotline .....	1-800-799-7233
Rape Crisis Assistance (24-hrs).....	704-375-9900
Domestic Violence Shelter (open 24 hrs. counseling, referrals and housing).....	704-332-2513
Protective Order Information Line.....	704-336-7666
Mecklenburg County Community Support Services .. . . . .	704-336-3210
Programa Confianza (Battered Latina Program) .. . . . .	704-432-6970
Child Services (CARE & HERO) .. . . . .	704-336-3210
NOVA (New Options for Violent Actions) .. . . . .	704-336-4344
(batterers' education program; educational groups; Spanish and English groups)	
Domestic Violence Speakers Bureau (DVSB.Charmeck.org) .. . . . .	704-432-1568
<b><u>Drug or Alcohol Dependency/ Medical Intervention</u></b>	
Alcoholics Anonymous.....	1-877-233-6853
Al-Anon/Alateen.....	704-523-1159/877-523-1159 toll-free
CMC-Behavioral Health Center .....	704-444-2400/800-418-2065 toll-free
(substance abuse and mental health services)	
Chemical Dependency Ctr. Char-Meck (Anuvia).....	704-376-7447
Narcotics Anonymous .....	980-200-7349
Suicide Prevention Lifeline.....	1-800-273-TALK (8255)
<b><u>Assistance and Need Services</u></b>	
Child Support Enforcement.....	704-432-9300
Crisis Assistance Ministries .. . . . .	704-371-3001
(financial counseling, assistance with food, shelter, and clothing)	
Health Department (Child Abuse).....	704-336-8818
(Public Information Line).....	704-336-4667
Mecklenburg County Bar Lawyer Referral Services .....	704-375-0120
Legal Aid of North Carolina – Charlotte Office .. . . . .	704-971-2621
(legal assistance in civil matters for low-income persons)	
Legal Services of Southern Piedmont .. . . . .	704-376-1600
(legal assistance in civil matters for low-income persons) Spanish.....	1-800-247-1931
Social Services .. . . . .	704-336-3000
(for public assistance with food and medical needs)	
United Way Agencies (24 hour line) .....	211 or 1-888-892-1162
Just 1 Call .....	information and assistance for seniors and adults with disabilities.. 704-432-1111

**Foreign Language (Immigrant) Resources**

Latin American Coalition .....	704-531-3848
Carolina Refugee Resettlement .....	704-535-8803
The International House .....	704-405-0962
Legal Aid of North Carolina's Battered Immigrant Project.....	866-204-7612
Legal Services of Southern Piedmont Immigrant Justice Program ...	704-376-1600
Mexican Consulate in Raleigh .....	1-877-639-4835

**Juvenile Services / Intervention**

Juvenile Crime Prevention Council.....	704-336-7662
CMPD Youth Crime .....	704-336-2780
CMPD Youth Diversion Program .....	704-574-3186
CMPD Domestic Violence Unit .....	704-336-2811
Child Protective Services (reporting child abuse or neglect).....	704-336- CARE (2273)
DJJDP (Dept. of Juvenile Justice and Delinquency Prevention) .....	704-330-4338
(refer parents here for runaways and undisciplined youths for assistance)	

**State Agencies**

Alcoholic Beverage Commission.....	704-333-6313 (fax)....704-731-5900, 704-731-5830
Alcoholic Law Enforcement (District VI).....	704-454-5264
Department of Motor Vehicles (DMV) Customer Service.....	1-919-715-7000
Driver's License .....	704-547-5786, 704-527-2562, 704-547-5787, 704-392-3266
Tags .....	704-399-8306, 704-525-3832, 704-535-2525
Enforcement.....	704-547-5777
Probation/Parole aka Community Corrections.....	704-342-6836
State Bureau of Investigations.....	704-454-5264
(toll free crime tips)..... 1-800-334-3000	
State Highway Patrol 8446 N Tryon St.....	704-331-3300
Social Services (DSS) .....	704-336-3000 <b>or</b> 704-336-CARE <b>or</b> 704-336-2273

**U.S. Government Agencies:**

U.S. Department of Homeland Security.....	citizen line.....operator.... 1-202-282-8000
U. S. Immigration Customer Service.....	1-800-375-5283
U.S. Marshall.....	704-350-8000
U.S. Secret Service.....	704-442-8370
Internal Revenue Service.....	704-548-4100,1-800-829-1040
Federal Bureau of Investigations .....	704-672-6100
Bureau of Alcohol, Tobacco, Firearms and Explosives (Charlotte).....	704-716-1830
Drug Enforcement Administration.....	704-770-2050
FDA - food safety questions .....	1-888-SAFEFOOD (1-888-723-3366)

**Duke Energy** Customer Service .....

1-800-452-2777

**Piedmont Natural Gas** Customer Service.....

1-800-752-7504

Report Dog Fighting (**HUMANE SOCIETY - UNITED STATES**).....

1-877-TIP-HSUS  
or 704-377-0534

**Charlotte-Mecklenburg Schools Police Department**.....

980-343-6030

## **Elected Officials**

### **NC Governor**

Pat McCrory  
Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301  
Phone: (919) 733-4240  
Fax: (919) 733-2120  
Governor.office@nc.gov

### **United States Senator**

Richard Burr  
217 Russell Senate Office Building  
Washington, DC 20510  
202-224-3154  
www.burr.senate.gov

### **United States Senator**

Thom Tillis  
G55 Dirksen Senate Office Building  
Washington, DC 20510  
202-224-6342  
www.tillis.senate.gov

### **US House of Representatives District 8**

Richard Hudson  
429 Cannon House Office Building  
Washington, DC 20515  
Phone: 202-225-3715 or (Concord office) 704-786-1612  
hudson@mail.house.gov

### **US House of Representatives District 9**

Robert Pittenger  
224 Cannon House Office Building  
Washington, DC 20515  
Phone: 202-225-1976 or (Charlotte Office) 704-362-1060  
pittenger@mail.house.gov

### **US House of Representatives District 10**

Patrick McHenry  
2334 Rayburn House Office Building  
Washington, DC 20515  
202-225-2576 or (Gastonia Office) 828-327-6100  
<http://mchenry.house.gov>

### **US House of Representatives District 12**

Alma Adams  
222 Cannon House Office Building  
Washington DC 20515  
202-225-1510 or (Charlotte Office) 704-344-9950  
<http://adams.house.gov>

**Charlotte City Council**

**Charlotte Mayor Jennifer Roberts**

Phone: 704-336-2241  
E-mail: mayor@charlottenc.gov

**Mayor Pro Tem Vi Lyles**

Phone: 704-336-3431  
Email: vilyles@charlottenc.gov

**At-Large Council Member Claire Green Fallon**

Phone: 704-336-6105  
E-mail: cfallon@charlottenc.gov

**At-Large Council Member Julie Eiselt**

Phone 704-336-4099  
E-Mail: julie.eiselt@charlottenc.gov

**At-Large Council Member James Mitchell**

Phone: 704-336-3431  
E-mail: James.Mitchell@charlottenc.gov

**District 1 Representative Patsy Kinsey**

Phone: 704-336-3432  
Email: pkinsey@charlottenc.gov

**District 2 Representative Al Austin**

Phone: 704-336-3185  
E-mail: aaustin@charlottenc.gov

**District 3 Representative LaWana Mayfield**

Phone: 704-890-5449  
Email: lmayfield@charlottenc.gov

**District 4 Representative Gregory A. Phipps**

Phone: 704-336-3436  
E-mail: gaphipps@charlottenc.gov

**District 5 Representative John N. Autry**

Phone: 704-336-2777  
E-Mail: jautry@charlottenc.gov

**District 6 Representative Kenny Smith**

Phone: 704-574-7241  
E-mail: krsmith@charlottenc.gov

**District 7 Representative Edmund H. Driggs**

Phone: 704-4327-7077  
Email: ed@eddriggs.com

**Terms expire December 2018**

**Office of the Mayor  
Charlotte City Council  
600 East 4<sup>th</sup> Street  
Charlotte, NC 28202-2244**

**City Manager Ron Carlee**  
Charlotte-Mecklenburg  
Government Center  
600 East Fourth Street  
Charlotte, North Carolina 28202  
704-336-3187 (Phone)  
704-336-6644 (Fax)  
Email: rcarlee@charlottenc.gov

## **Board of County Commissioners**

### **Commissioner Pat Cotham, At-Large**

Phone: 704.336-2472

Fax: 704.336.5887

E-mail: Pat.Cotham@mecklenburgcountync.gov

### **Commissioner Ella Scarborough, At-Large**

Phone: 980-314-2879

Fax: 704.336.5887

E-mail: Ella.Scarborough@mecklenburgcountync.gov

### **Commissioner Trevor Fuller, At-Large**

Phone: 704.336. 2472

Fax: 704.336.5887

E-mail: Trevor.Fuller@mecklenburgcountync.gov

### **Commissioner Jim Puckett – District 1**

Phone: 980-314-2876

Fax: 704.336.5887

E-mail: Jim.Puckett@mecklenburgcountync.gov

### **Commissioner Vilma Leake – District 2**

Phone: 704.336.2472

Fax: 704.336.5887

E-mail: Vilma.Leake@mecklenburgcountync.gov

### **Commissioner George Dunlap – District 3**

Phone: 704.336.2472

Fax: 704.336.5887

Email: George.Dunlap@mecklenburgcountync.gov

### **Commissioner Dumont Clarke – District 4**

Phone: 704.336.2472

Fax: 704.336.5887

E-mail: DumontClarke@mvalaw.com

### **Commissioner Matthew Ridenhour – District 5**

Phone: 704.336.2472

Fax: 704.336.5887

E-mail: Matthew.Ridenhour@mecklenburgcountync.gov

### **Commissioner Bill James – District 6**

Phone: 704.336.2472

Fax: 704.336.5887

E-mail: Wjames@carolina.rr.com

### **County Manager Dena Diorio**

Phone: 980-314-2881

Contact: Chris Peek

Deputy County Manager/Chief of Staff

E-mail: Chris.Peek@mecklenburgcountync.gov

### **Terms Expire December 2018**

Mecklenburg County

Commissioners/Manager's Office

P.O. Box 31787

Charlotte, NC 28231-1787

## CONTACTING POLICE

CHIEF OF POLICE, KERR PUTNEY.....	704-336-2337
INTERNAL AFFAIRS BUREAU .....	704-336-2336
❖ DIVISION OFFICES	
<u>❖ SOUTH DIVISION</u>	
8050 Corporate Center Drive, Suite 100, 28226.....Sgt. Office	704-544-4835
<u>❖ PROVIDENCE DIVISION</u>	
715 N Wendover Road.....Sgt. Office..... Office	704-336-2878
<u>❖ HICKORY GROVE DIVISION</u>	
5727-A N. Sharon Amity Road..... Office	704-567-9198
<u>❖ INDEPENDENCE DIVISION</u>	
9315 #G Monroe Road..... Office	704-841-1477
<u>❖ WESTOVER DIVISION</u>	
1540 West Blvd..... Sgt. Office.....	704-432-2442 / 704-432-2443
<u>❖ STEELE CREEK DIVISION</u>	
2227 Westinghouse Blvd.....	704-336-7800, 7806, 7866
<u>❖ CENTRAL DIVISION</u>	
119 E. Seventh St. Suite 2B .....	Sgt. Office..... 704-336-5729
<u>❖ EASTWAY DIVISION</u>	
3505 Central Avenue.....Sgt. Office .....	704-336-8535
<u>❖ UNIVERSITY CITY DIVISION</u>	
8401 University Executive Park Drive Suite 112, 28262.....	704-432-3900, 3964
<u>❖ NORTH TRYON DIVISION</u>	
4045-B North Tryon Street, 28206 (Sugar Crk. Serv. Center).....	704-336-8398 or 8397
<u>❖ METRO DIVISION</u>	
1118 Beatties Ford Road.....Sgt. Office.....	704-336-8300
<u>❖ FREEDOM DIVISION</u>	
4150 Wilkinson Blvd .....	704-398-6795
WILKINSON BOULEVARD SERVICE CENTER	
4150 WILKINSON BLVD.....Information.....	704-398-6700
<u>❖ NORTH DIVISION</u>	
10430 Suite-R Harris Oaks Blvd.....Office.....	704-432-3801, -3802, -3803
<u>❖ AIRPORT LAW ENFORCEMENT ...</u>	
1750 Shopton Road..... Sgt. Office .....	704-359-4018
Homicide Cold Case Hotline .....	704-336-2358
Homicide Tip Line .....	704-432-8477
Vice and Narcotics Tip Line.....	704-336-8423
Vice and Narcotics Spanish Tip Line .....	704-432-1521
Major Crash Investigation Unit.....	704-336-3229
Crime Stoppers Tip Line .....	704-334-1600
Or text TIP372 plus message to CRIMES (274637)	
<u>Animal Care and Control... 8315 Byrum Drive</u>	
☎ Customer Service Line... dial 311, to make complaints & service requests, such as: loose dogs, aggressive animals, dog fighting, animal traps, and adoption questions (For dead animal removal, please contact Solid Waste Services at 704-336-4304)	
<u>Charlotte-Mecklenburg Police Academy</u>	
1770 Shopton Road, Charlotte, N. C. 28217...Receptionist.....	704-432-1603
<u>Charlotte Mecklenburg Schools Police</u> .....	980-343-6030

## CMPD Website

The CMPD website at CMPD.org incorporates many crime-fighting and community safety tools.

- a) Filing a crime report
  - i. Go to the CMPD.org website and click on “Report a Crime” to determine if you can file online or if you should dial 311.
- b) To retrieve a car crash (accident) or crime report, follow the link for Crime Reports or Crash Reports at CMPD.org.
  - i. Victims of crime will be able to get a free copy of their crime report by entering both the complaint number and their name. There is a \$3.50 fee charged for receiving online Crash (accident) reports. This service is provided under contract with CMPD by PoliceReports.US.
  - ii. Due to the nature of a particular crime, certain reports will only be available in person, including sexual assaults, domestic violence, suicides and vice and narcotics cases.
  - iii. These and all other public reports can be obtained from CMPD’s Records Division at the following locations: CMPD Headquarters at 601 East Trade Street; the West Service Area at 4150 Wilkinson Blvd; or any Division office.
  - iv. You may also call our Records Division at 704-336-2839 to pick reports up in person.
- c) Crime mapping service (click on the link “Locate Crime Areas”)
  - i. Search crime numbers around a specific address or street
  - ii. Narrow search by crime types, dates or agencies
- d) All requirements for our Police Academy are listed on our website under “Recruiting the Best”, or you may call (toll-free) 1-877-525-6145 or (local) 704-432-1603 to talk to a recruiter.
- e) Directives: All of our directives, policies and procedures are posted on our website under CMPD E-Policing Resources.
- f) To register a rental property, click on the Rental Property Ordinance link; this will take you to the rental property section. In the rental property section, please select <https://rentalregistration.charlottenc.gov> and this will allow you to access the application for registration.
- g) To register your house or business alarm,
  - i. Click on “alarm registration/permit” under the Community Policing section.
  - ii. This will take you to the alarm registration page.
  - iii. The alarm section of the website is loaded with educational information regarding alarm systems and alarm registration.
- h) Other items under our Community Policing and E-Policing Resources sections:
  - i. employ an off-duty officer,
  - ii. traffic accident locations,
  - iii. local ordinances of interest,
  - iv. file an officer complaint.
  - v. commend an officer,
- i) Information about Charlotte and the CMPD can be found under “Our Organization” and “Our Response Areas”.
- j) Safety tips, information about CrimeStoppers, Homeland Security, Neighborhood Watch and our ride along program are among several valuable topics found under “For Your Safety”.
- k) Our Newsroom contains current and archived news about the CMPD.
- l) Our Fallen Officers memorial page can be found by clicking on the link at the bottom of the first page.
- m) Also posted on the CMPD website are our “cold cases” and “missing persons” cases.

## QUESTIONS ABOUT THE CHARLOTTE-MECKLENBURG POLICE DEPARTMENT

- 1) **Internships** To inquire about internships, contact the Community Services Unit: 704-432-0432
- 2) **Noise permits** To get a noise permit, please call CMPD's Field Services Unit at 704-432-0428.
- 3) **Illegal immigration and the 287g Federal program**
  - a) Officers do not inquire about the immigration status of a victim or others they encounter unless the person has committed a serious crime or is being investigated for the commission of a serious crime. There are several reasons why this policy makes sense in dealing with illegal immigration. These reasons include:
    - i) Victims of crime will not report to the police if they believe they will be arrested or deported because they are in the country illegally or undocumented.
    - ii) CMPD Officers do not have the authority to arrest an illegal immigrant if the only violation is being in the country illegally, which is civil not criminal – that authority rests with Federal Law Enforcement Agents.
    - iii) Even if officers had the authority to take an individual into custody there is not sufficient capacity to detain and process the number of illegal immigrants that are believed to be in this country.
  - b) Chief Putney fully supports the Mecklenburg County Sheriff Office participation in the Federal program, 287g. Additional information is available on the Immigration and Customs Enforcement Web site ([www.ice.gov/](http://www.ice.gov/)).
  - c) The Sheriff is able to check the immigration status of individuals and work with ICE on deportation if that is appropriate.
  - d) Illegal immigration is a priority issue nationally and the Charlotte-Mecklenburg Police Department will continue to provide appropriate support to those who have the authority to enforce Federal law while we focus on reducing crime and increasing safety in our community.
  - e) CMPD does not keep statistics on illegal immigrants because immigration status is not checked until a suspect is in the hands of the Mecklenburg County Sheriff at the jail. Our officers do not have the ability to check citizenship status. Please contact the Sheriff's Office to see if they have any helpful statistics: 704-336-2543; or contact US Immigration: 704-672-6990.
- 4) **Background checks** Local Arrest Histories are no longer provided by the Charlotte-Mecklenburg Police Department Records Division.
  - a) All requests for arrest history information are handled by the Clerk of Court at 832 E. Fourth Street where a fee of \$25.00 is charged for the search, to be paid with cash, certified checks, or money order. No personal checks are accepted. A request may be sent by mail. Call 704-686-0400 to hear details.

- 5) **311**
  - a) Citizens should contact 311 directly for:
    - i) Animal Control Calls
    - ii) Graffiti Calls
    - iii) Parking Violations, Loitering (no criminal activity)
    - iv) Truancy
    - v) Noise/Fireworks
    - vi) Cable/Utility Threat
    - vii) Juvenile Complaints (no criminal activity)
    - viii) Abandoned Vehicles
    - ix) Homeless Person (no criminal activity)
  - b) 311 can also take incident reports where a caller needs a report for insurance purposes or product replacement purposes. Examples include:
    - i) Lost Cell Phones
    - ii) Lost Car Tags
    - iii) Lost Passports
  - c) If you are calling from outside of Mecklenburg County, dial 704-336-7600
  
- 6) **911 recordings** To request a recording of a 911 call, contact the Records Division at 704-336-2839. Request a Public Records Request form for 911 calls. This form may be emailed or faxed to you and when completed it may be faxed to the Records Division at 704-336-6599 or emailed to: [Angela.Powers@cmpd.org](mailto:Angela.Powers@cmpd.org)
  - a) Include as much information as possible on the request:
    - i) Complaint number
    - ii) Time call was made
    - iii) Date call was made
    - iv) Reason for the request
    - v) Include the number the 911 call was placed from if available
    - vi) Your contact information **including your email address**
    - vii) If you are an attorney please indicate whom you represent
  - b) The CMPD only keeps recordings for 90 days.
    - i) For calls older than 90 days the Records Division may be able to provide information on what the caller told the 911 operator
    - ii) Unless you are the caller or attorney of record, any personal information will be edited out.
  - c) Once the request has been submitted and the recording is completed, you will be provided the recording by email.
  
- 7) **ID Theft** If you think your identity has been stolen:
  - a) File a report with the jurisdiction where the crime occurred.
  - b) If the offense occurred in Mecklenburg County, or the jurisdiction where the crime occurred will not take a report AND you live in Mecklenburg County, call the Charlotte Mecklenburg Police Department at 311 to file a police report.
  - c) OR, you can file a financial identity fraud report online.
  - d) Check your credit report online for free at [www.annualcreditreport.com](http://www.annualcreditreport.com).
  - e) Ask that a fraud alert be placed on your file if you discover accounts or inquiries that you did not initiate.
  - f) Contact the affected creditors as soon as possible and keep detailed notes.

- g) Advise them of the fraudulent use of your information and request that they send you a fraud dispute form.
  - h) Most creditors will accept the FTC fraud affidavit found at <http://www.consumer.ftc.gov/articles/pdf-0094-identity-theft-affidavit.pdf>
  - i) File a complaint with the Federal Trade Commission (FTC). The FTC maintains a database that law enforcement can use to assist with their investigations. (<http://www.consumer.ftc.gov/>)
- 8) **Noisy neighbors**
- a) Our Nuisance Abatement Officer is Pat Barker. She says the best thing you can do is call 911.
  - b) That type of call usually takes the officer a while to respond. If you call as soon as the problem starts, by the time the officer arrives, hopefully the officer will be able to hear the violation and handle it to his/her discretion.
  - c) If you're concerned about your neighbors finding out that you called, you can ask that your name not be given out and make sure to tell the dispatcher that you do not want the police to come to your door.
  - d) If you have any more questions pertaining to this issue, please contact Pat either via e-mail ([pbarker@cmpd.org](mailto:pbarker@cmpd.org)) or her office phone (704-432-3844).
- 9) **Suspicious persons or vehicles:** The CMPD encourages you to call 9-1-1 anytime you feel that a suspicious person may be "casing" an area. That way, an officer can respond and speak to the person to determine if they are there legitimately.
- a) Please describe the suspicious person and vehicle, if possible, to the 9-1-1 operator so officers can locate him/her when they arrive.
  - b) To report a non-emergency "suspicious vehicle" that is unoccupied, dial 3-1-1 and be prepared to give any pertinent information to the operator; such as the tag number, make, model, color, bumper stickers, cracked windows, etc; and the location of the car. A police officer will then come to the scene and run the tag.
  - c) If the vehicle has been used in a crime or is stolen, the CMPD will tow the vehicle. If not, your Homeowner's Association, Business or Apartment Management will have to call a towing service to have the vehicle removed.
  - d) Tell the operator that you would like to speak to an officer when he/she arrives to discuss your options.

## WHEN TO CONTACT THE MECKLENBURG COUNTY SHERIFF

### 1) Fingerprints

- a. The CMPD Explorers often fingerprint children for crime kits at special events and fairs. Please contact the Explorers' Office at 704-432-0432.
- b. For adult fingerprinting for a job application or similar form (there is a \$10 charge), please contact the Mecklenburg County Sheriff's Office Permits Bureau Office at 704-336-3665.

### 2) Inmates and warrant checks

- a. The Mecklenburg County Sheriff's Office maintains the website where photographs of arrested suspects are displayed. Please visit <http://www.charmeck.org/Departments/MCSO/Home.htm>
- b. You may then search for arrested persons under "arrest" and "inmate" inquiry. The Mecklenburg County Sheriff's office website also has a link to allow searching for active warrants and mug shots.

- 3) **Firearm permits and registration** To obtain information on registering a firearm or concealed carry permits, please contact the Mecklenburg County Sheriff's Office Permits Bureau Office at 704-336-3665.